vorboss

Managed Failover

Diverse connections with automatic failover

Our managed failover service keeps your business connected by automatically switching to a backup connection if the primary ever goes down.

Included as standard

- Two direct dedicated bearers scalable from 10Gbps to 100Gbps
- Failover managed by Vorboss
- 24/7 dedicated support
- 24/7 proactive network monitoring

Service level agreement

Availability target	99.999%
Effective availability target	99.999%
Upgrade time	1 week (subject to surveys)
Minimum downtime for compensation	26 seconds
Downtime for maximum compensation	24 hours
Maximum compensation	2 month service charge
Form of compensation	Service credit
Maximum repair time window	5 hours

Technical specifications

Two symmetrical connections	Equal upload and download speeds guaranteed
IP addresses	/31 IPv4 included per connection
Handoff	Fibre and copper handoff options available
MTU size	9100 bytes (jumbo frames supported)

In a hurry?
Rapid Install available in as little as 48 hours.

